



Frequently Asked Questions

These frequently asked questions relate to the current HomeChoice Bristol Housing Allocation Scheme.

What is HomeChoice Bristol?

HomeChoice Bristol (HCB) is the name of the scheme that Bristol City Council and partner Housing Associations use to allocate their properties. All properties are advertised and applicants on the housing register who qualify for that size of property can then express an interest in properties they wish to be considered for. This is called placing a 'bid'.

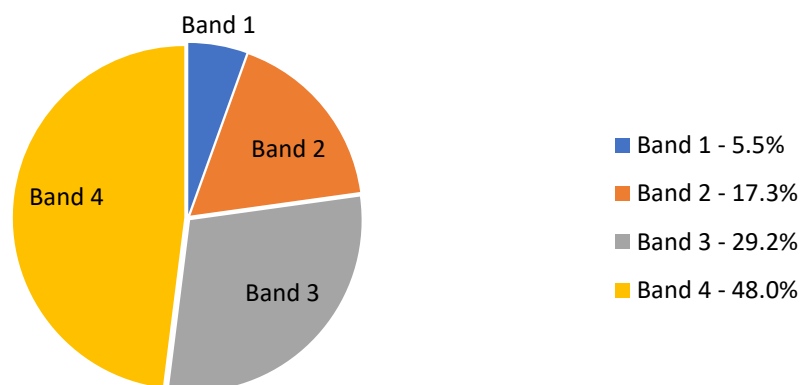
Please note that applicants will be unable to bid until their HCB application has been fully assessed. Applicants will receive a letter confirming their reference number and banding award once the assessment has been completed.

Information on Supply & Demand

How many people are on the Housing Register?

As at 01/06/2024, there were 21,550 households on the HCB register.

Numbers on the Housing Register



- **How many properties are let each year through HomeChoice Bristol?**

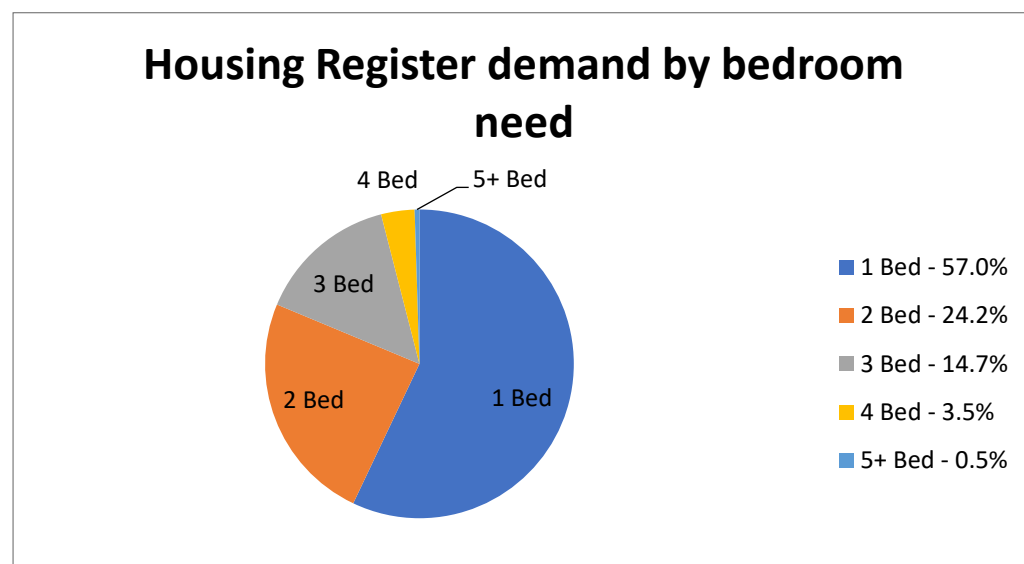
The supply of social housing in Bristol is limited. In 2023-24 we allocated 1535 properties, which is a reduction on previous years.

Bristol City Council allocated 970 properties with our Housing Associations partners allocating 565 properties.

Please see appendix 1 for the breakdown of allocations by area and bedroom need for April 2023 - March 2024.

- **Housing Register demand by bedroom need**

As at 01/06/2024 this is the demand by bedroom need.



Applying onto the Housing Register

- **Who can apply?**

Eligibility

In order to be accepted onto HCB applicants must be eligible for an allocation of social housing and qualify to be included.

Applicants may not be eligible if they are subject to immigration control. There are different rules for EEA and Non-EEA nationals.

Qualification criteria

The following groups of people will not qualify, and their application will be rejected:

- Applicants under 16 years of age at the date they apply
- Applicants not currently living in the United Kingdom

The following groups of people will not qualify and their application will be rejected, unless there are exceptional circumstances:

- Applicants not currently living in the Bristol city boundary or not having lived in the Bristol city boundary for at least 2 years at the date which they apply.
- Applicants earning over £40,000 per year
- Applicants with savings over £40,000
- Applicants who own their own home
- Applicants guilty of serious breaches of a current or previous tenancy
- Applicants providing false or misleading information
- Applicants who have been assessed but have subsequently not placed any bids

- **How to apply for HomeChoice Bristol?**

Applicants need to register and complete a HCB application form. To complete an application form online, go to www.homechoicebristol.co.uk

Once registered on HCB the applicant will be given a login reference, this will allow them to log back in at any time and complete an application, update an application, and when approved, bid for properties and, view bids placed.

Applicants that do not have access to the internet or are unable to apply online, should contact our Customer Service Centre on telephone (0117) 9222400.

Assessment Process

- **What happens next?**

The information the applicant provides will be used to assess housing need. They will be told if they qualify to be included on HCB.

Once their application has been assessed HCB will contact the applicant to tell them the following:

- Application reference number, which will be the same as the registration number they were given when they registered their household.

- The band their application has been assessed into
- The number bedrooms their household has been assessed as needing

- **How we prioritise applications?**

HCB uses a banding scheme to prioritise applications.

Applications are assessed into one of four bands with band 1 being the highest housing need and Band 4 being the lowest housing need. Applications will be considered in date order within each band.

Most assessments can be completed using the information given on an application, however sometimes we need to ask you for more information or take professional advice from our Health and Housing team.

The table below sets out the banding scheme and gives examples of those applicants who would be eligible to be placed in each band.

Band	Criteria
Band 1	<p>An applicant will be placed in Band 1 if:</p> <p>A Council or a partner housing association tenant that needs to be moved within three months due to redevelopment or major repairs.</p> <p>A Bristol City Council approved foster carer or those being assessed as a foster carer for Bristol who requires larger accommodation in order to meet the requirements of the Fostering Regulations 2011. This includes applicants who are approved by Bristol City Council as kinship or connected foster carers of a looked-after child.</p> <p>Bristol Housing Partnership tenants who are under-occupying their current accommodation by 2 or more bedrooms.</p> <p>The household is acutely overcrowded according to the bedroom standard and have 3 bedrooms less than they are entitled to HN</p> <p>The applicant is a provider of the Bristol City Council Supported Lodgings scheme and requires a larger property in order to perform this role.</p> <p>The applicant has learning difficulties or mental health issues and has been accepted by Health and Social Care onto their Community Support Accommodation Scheme.</p> <p>An applicant and/or member of the household has a serious and/or life threatening physical or mental health problem which is directly linked to their current housing. The priority is to reflect an urgent</p>

	<p>need to move to a different type of housing or area to enable the person to function independently and safely and/or to carry out normal activities of daily living and/or to reach essential facilities. The applicant's current property cannot be reasonably adapted to meet their needs. HN</p> <p>The applicant is a BHP tenant occupying a property with major adaptations for which they have no further requirement. This priority will be awarded so long as the adaptations within the property are appropriate to both the property and locality of the property.</p> <p>An applicant is in hospital and cannot return home as it no longer meets their medical needs and cannot be made suitable through adaptations.</p> <p>Armed Forces Personnel. Applicants that meet The Housing Act 1996 (Additional Preference for Armed Forces) (England) Regulations 2012 (SI 2012/2989) and one of the reasonable preference categories in band 1 are given additional preference in band 1 and the effective date of their application will be back dated by 6 months.</p> <p>Young person defined as a care leaver by the Children Leaving Care Act 2000 for whom Bristol is the responsible authority and who has been assessed by Bristol's Care Leaver Service to be in need of accommodation. It also includes Care leavers who have been agreed by Bristol's Care Leaver Service as being ready to move on from External Supported Accommodation.</p> <p>Applicants that are victims of domestic violence and abuse and have been identified a high level of risk. They have been recommended by MARAC (Multi Agency Risk Assessment).</p> <p>The applicant does not come within any of the categories already reflected within the scheme but, in the opinion of the Rehousing Manager, has an exceptional and urgent need to be rehoused within 3 months.</p>
<p>Band 2</p>	<p>An applicant will be placed in Band 2 if:</p> <p>They are severely overcrowded in that they are two rooms short of their bedroom entitlement. HN</p> <p>The household urgently needs to move due to domestic abuse, violence or other harassment and is at significant risk of harm. This priority will only be awarded if a move to another property will resolve the immediate danger. HN</p>

	<p>The applicant is owed a full homelessness duty by Bristol City Council under section 193 (2) of the Housing Act 1996 (as amended).</p> <p>They qualify for the Move-On scheme.</p> <p>They qualify under the Supported Lodgings Scheme and is ready to move to independent social housing.</p> <p>The applicant qualifies under the Key Ring supported living network (Learning difficulties) as confirmed by the Key Ring supported living manager and requires rehousing in order to move into their network.</p> <p>BHP tenants who are under-occupying their current accommodation by one bedroom and that property is classed as being in high demand. For the purposes of this policy, the following types of property are considered to be in high demand: A fully adapted bungalow, 4+ bedroom property in any area</p> <p>Applicant is occupying unsanitary or unsatisfactory housing conditions that are so serious, in terms of the immediate threat posed to health and welfare, as to require rehousing. These are cases where an Environmental Health Officer has provided written evidence that the property should not be occupied due to one or more category 1 hazards (excluding overcrowding) and where, as a result, an emergency prohibition order or prohibition order has or would be made. HN</p> <p>BHP tenants who are one bedroom short of their entitlement and an assessment of their current housing has confirmed that there is a category one crowding and space hazard.</p> <p>Armed Forces Personnel. Applicants that meet The Housing Act 1996 (Additional Preference for Armed Forces) (England) Regulations 2012 (SI 2012/2989) and one of the reasonable preference categories in band 3 are given additional preference in priority by one band.</p>
Band 3	<p>An applicant will be placed in Band 3 if:</p> <p>Applicants who, according to the bedroom standard, have one bedroom less than they are entitled to. HN</p> <p>Applicants who need to move to a particular locality within the Bristol City boundary, where failure to meet that need would cause hardship to themselves or others. Given that the city is geographically compact an award will only be made in exceptional circumstances. HN</p>

	<p>Bristol Housing Partnership tenants who are under-occupying their current accommodation by 1 bedroom.</p> <p>Homelessness or threat of homelessness</p> <p>This priority will be awarded in five different scenarios:</p> <p>i) The applicant is threatened with homelessness and is owed the 'homelessness prevention' duty by Bristol City Council under Section 195(2) of the Housing Act 1996 (as amended).</p> <p>ii) The applicant is homeless and is owed the 'homelessness relief' duty by Bristol City Council under Section 189B(2) of the Housing Act 1996 (as amended).</p> <p>iii) The applicant is owed the Section 193C(4) duty to secure accommodation following the end of the homelessness relief duty due to a deliberate and unreasonable refusal to take one or more steps set out in the applicant's Personal Housing Plan.</p> <p>iv) The applicant is homeless within the meaning of Part 7 of the Housing Act 1996 (as amended) but is not owed the homelessness relief duty or the s193(2) main homelessness duty (i.e. an applicant who is not in priority need or is intentionally homeless).</p> <p>v) The applicant is owed the main homelessness duty because of the inclusion of a 'restricted person' in their household.</p> <p>An applicant and/or member of their household has a physical or mental health problem that is in part related to their current housing and could be helped by rehousing to a different type of accommodation or area. The property cannot be reasonably adapted and the problem does not meet the criteria for band 1. HN</p> <p>Applicants who need to move due to harassment which is causing harm and does not meet criteria for band 2. HN</p>
Band 4	<p>An applicant will be placed in Band 4 if:</p> <p>If an application does not meet any of the criteria set out in bands 1 - 3 it will be assessed into band 4</p>

- **Application assessed into band 1 or 2. What does that mean?**

The applicant has been assessed as having an urgent need to move. They must bid regularly and be flexible in terms of the property types and locations they are willing to consider to give them the best chance of getting an offer.

- **Application assessed into band 3. Does this mean the applicant is unlikely to be rehoused?**

Unless the applicant needs 50+ Housing or Supported Housing for Older People or requires a property that has disabled adaptations their chance of being offered a property in band 3 is low but does happen very occasionally.

In order to maximise their chances of being offered a property applicants in band 3 will need to be flexible in terms of the property types (flats, maisonettes as well as houses) and locations you are prepared to consider. They should consider bidding in areas where there is more social housing like Knowle, Southmead, Lawrence Weston and Hartcliffe.

- **Application has been assessed into band 4. Does this mean the applicant has no chance of getting rehoused?**

Applicants assessed into band 4 are unlikely to be rehoused via unless they need 50+ Housing or Supported Housing for Older People. They should consider other options. More information is available at www.homechoicebristol.co.uk

- **How can applicants find out if they have any chance of getting a property in an area they want?**

Recent Lets information on the HCB website can help applicants to decide which properties to bid for, by giving them a better idea of how popular a particular property or area is and how long they would normally have to wait. They can then decide



whether to look for other types of property or areas where they may not have to wait as long. They will need to go to www.homechoicebristol.co.uk and click on Recent Lets.

- **How long will does it take to be rehoused**

On the HCB website there is information about average waiting times. This is a map which provides details about the average waiting times in an area you may be interested in.

You can watch a video here <https://youtu.be/AyyltgUE-5U>.

You will need to go to [Search properties - Housing Options \(homechoicebristol.co.uk\)](http://www.homechoicebristol.co.uk)

See appendix 2 for Time Waiting Stats

- **How long will an applicant stay in the same band? Will their banding change?**

Applicants will stay in the same band unless:

- There is a significant change in your circumstance which means they will be reassessed into a higher or lower band in accordance with the HCB Allocation Scheme
- They are in band 1 or 2, in which case their banding will be reviewed to assess that they still have an urgent need to be rehoused. Applicants in bands 1 & 2 may be reassessed into a lower band if they do not regularly place bids.

- **What if someone in their household has a health problem affected by housing?**

Priority is not awarded just because someone has a health condition. Banding is only awarded where their current property is unsuitable for their health and a move to a different property will improve this.

For example, someone with a medical condition affecting their mobility might be given priority if they are in a property with stairs, but someone with exactly the same condition who already lives in a level property with no stairs would not, because they do not have the same need to move even though they have the same condition.

Applicants will log into their account in HCB and complete a health form if their health is affected by their current accommodation.

The Health & Housing Team will assess this form and may award a health band and/or make recommendations about your housing needs.

They may contact other professionals involved and occasionally request a GP report where they need to check a person's diagnosis or severity of health problems. They may need to visit you at home to assess further.

- **What if they need a separate bedroom for their health needs or need a carer to stay?**

Additional bedrooms are not awarded often. Demand on housing stock means they can only be agreed in limited circumstances.

Housing Benefit rules also mean an additional bedroom may not be funded.

The Health & Housing Team will consider whether an additional bedroom is required.

They will take account of a number of factors and may suggest alternatives, such as twin beds for couples or a bed settee in the living room for carers to use.

Please note for children, it is accepted that many siblings, especially younger children, both with or without health needs, will disturb one another's sleep. Whilst this is difficult to manage, an additional bedroom can only be considered, where there are significant risks from sharing and that any difficulties are considered to be long-term.

These cases are followed up with services and professionals involved before any additional bedroom need is awarded.

- **Should the applicant ask their doctor, health professional or social worker for a letter of support?**

No.

The team will contact their doctor or anyone else if this is felt necessary. Doctors sometimes charge a fee to write a supporting letter on behalf of an applicant.

Advertising Properties and Bidding Information

- **How often are properties advertised?**

Properties are advertised each week from 00.01am Tuesday morning and you are able to register a bid until 11.59pm Sunday night.

- **Does it make a difference when a bid is placed during the cycle?**

No, the bidding system is not first come first serve. Bids can be placed at any point during the bidding cycle. All bids placed are considered equally.

All bids received are automatically put in priority order, in accordance with the banding scheme and taking into consideration any eligibility criteria stated in the property advert, to produce a list of eligible applicants for each property advertised.

- **Where are properties advertised?**

Properties are advertised in the following ways:

- ◆ Online at www.homechoicebristol.co.uk



- **How do I bid for a property?**

Bids can be placed in the following ways:

- ◆ Online through our website, www.homechoicebristol.co.uk
- ◆ Through our 24hr automated telephone service on 0845 270 1382
- ◆ At a Citizen Service Point <https://www.bristol.gov.uk/contact/citizen-service-point>

Applicants can bid for a maximum of 3 properties during the advertising cycle. Bids will not be accepted after midnight on a Sunday. Applicants can only bid

for properties that are suitable for their household size and you should consider all property types and as many areas as possible.

- **Homeless households will be made a direct offer if unsuccessful with bidding – why?**

Homeless households owed a duty under Section 193 (2) of the Housing act 1996 (as amended) will be expected to bid regularly for all properties advertised, this includes bidding for all property types which meet their bedroom need and not restricting choice of areas. If accommodation has not been secured within a reasonable timescale, we will seek to discharge our duty by making a direct offer.

- **What is a Direct Offer?**

A direct offer is where the landlord has offered the property directly to the applicant without having to go through the bidding process.

Properties under direct offer are not available to applicants.

Properties that are being advertised cannot be used as a direct offer.

Direct offers can be made in some of the following circumstances

- ◆ Offers to homeless households
- ◆ Referrals from the Police, Probation Service or Home Office
- ◆ Priority Move on cases
- ◆ Hospital discharge cases

If agreed for a direct offer applicants still need to continue bidding.

- **Why might an applicant be skipped for a property?**

When the bidding closes, the landlord of the property will consider applicants in the order they appear on the shortlist.

Landlords will carry out their own background checks to make sure the property is suitable for the highest bidder.

These are a few reasons why landlords may skip an applicant for a property

- ◆ Health Reasons – for example, the property is above ground floor with no lift and the applicant has been assessed as needing a ground floor or lift assisted property
- ◆ Fails to meet accommodation criteria
- ◆ Change of circumstances
- ◆ Affordability
- ◆ Non engagement

- **When will the applicant know if they have been successful in being offered a property?**

Once the closing date for bids has passed a shortlist of interested applicants is drawn up. The applicant at the top of the list will normally be offered the property. The bidding cycle ends on Sunday night at 23.59pm. Applicants at If

in first position for a property when the cycle has ended, are advised to wait to be contacted by the relevant landlord, as they may not be in a position to make contact straightaway. However, if they have not heard anything after 2 weeks they should contact the relevant landlord.

Please visit www.HomeChoiceBristol.co.uk for a list of landlords and their contact details.

- **What happens if the applicant refuses a property they have been offered? (Not Homeless Households)**

If they refuse a property their banding will not be affected straightaway. However, if they refuse a second property and both offers of accommodation were suitable and would have met their needs (decision by Home Choice Bristol) their application will be suspended from bidding for 12 months. If the applicant feels that either of the offers were not suitable, they must put their reasons for refusal in writing to the HomeChoice Bristol team.

- **What if the applicant is unhappy with a decision?**

Applicants who disagree with any of the following decisions can request a review of it:

- ◆ They are not eligible for assistance
- ◆ They have been excluded from the Housing Register
- ◆ They think that you have been placed in the wrong band or given the wrong priority date
- ◆ They have been suspended on the housing register
- ◆ They have been overlooked for a property
- ◆ They are owed a homelessness duty under Section 193(2) of the Housing Act 1996 (as amended) and will only be offered temporary accommodation due to having a Bristol Housing Partnership debt
- ◆ They have been deferred until such time that you are able to sustain a tenancy

The number of bedrooms that a household has been assessed as needing is not a reviewable decision

To request a review applicants must contact the HCB team within 21 days of the date that they are notified of the decision and the reason for it. They may provide additional information in writing that they want to be taken into account when the review is carried out. They will normally be advised of the outcome of the review within 8 weeks.

Accepting a property

- **If an applicant successfully bids for a property, can the landlord refuse to allocate it to them?**

Reasons why a landlord may refuse to allocate a property:

- ◆ The applicant has not provided the required documentary evidence to support your application by the date given, for example proof of ID
 - ◆ The applicant's circumstances have changed which may affect their application
 - ◆ The property is not suitable for them
 - ◆ The property is unaffordable to them
 - ◆ There are concerns regarding the applicant's ability to maintain/sustain a tenancy
- **If an applicant is offered a property, can they view it before making a decision?**
 Yes. They will be given an opportunity to view the property and decide whether they would like to accept it.
 There may be implications for refusing an offer and their banding may be reassessed.
 - **Does an applicant have to pay any rent in advance?**
 Depending on who the landlord is an applicant may be asked to pay between 1 and 4 weeks in advance.
 - **Are carpets and appliances provided?**
 No. Applicants will normally have to provide their own carpets, curtains and appliances.

Other Useful Information

- **Homelessness Prevention Team**
 The Local Authority has duties towards any household that is either threatened with homelessness within 56 days or is actually homeless. The Homelessness Prevention Team will work with households to try to either prevent or relieve homelessness. Where a person presents to us because they are threatened with homelessness a full assessment will take place to determine what their situation is, what their housing requirements are and what support needs the household may have.
 A personalised housing plan is then drawn up with agreed steps that the citizen/s and the local authority will take to resolve their housing issues. The aim will mainly be to prevent homelessness but, if that is not possible, then the housing plan will often include advice regarding private rented accommodation and, where appropriate, a referral to the Private Renting Team (PRT), who help people into private tenancies and can assist with loans via Bristol Credit Union for rent in advance and deposits as appropriate. Referrals to the (PRT) can also be taken from a range of Supported Housing Providers.
 It is important to note that, if a household is placed under a prevention or relief duty, the authority must take reasonable steps alongside the applicant to

attempt to prevent or relieve their homelessness. This is NOT an obligation to secure accommodation and the authority has not failed in its duty if they fail to do so.

If a household is placed under the Main Housing duty (s193) then there is an obligation for the authority to secure accommodation. This can be done through a variety of options and not just the social housing register.

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Access to the Homelessness Prevention Team is by referral only; there is no drop in. A citizen can either be referred into the service by a support worker or can approach the Citizen Service Point and a Customer Advisor will complete a triage with the citizen for a referral to the team but this may not be an appointment on the same day.

- **Housing options for older and vulnerable people**

If you are considering moving from your present home, it may help if you consider the alternatives available to you.



You may have decided that supported housing for older people accommodation is the right choice for you. Bristol City Council has 28 schemes throughout Bristol which offer older people the possibility to live independently while still having emergency support available 24 hours a day.

If you are 50 or over and wish to maintain your independence, you might like to consider 50+ Housing. Bristol City Council has 92 schemes throughout Bristol. They are a mixture of self-contained one or two bedroom walk up, multi-storey flats and some bungalows that are located throughout the city.

For further information please see www.bristol.gov.uk/social-care-health/housing-options

- **Exchanges**

A mutual exchange is where you swap your property and your tenancy with another council tenant or tenant of a housing association. To do this you must be a secure tenant. Mutual exchanges are often found to be a quicker method of moving house than a transfer.

Bristol City Council and many of our partners have signed up to a service which is free to their tenants. Home Swapper is a national exchange advertising website. This means that you can search for a mutual exchange with tenants who live in and outside of Bristol. If the site identifies a potential exchange match, you will be notified by email or text.

Please visit www.homeswapper.co.uk to sign up to this service

Things to ask residents.

- Have you been in contact with HomeChoice Bristol before approaching the Councillor or MP for assistance?
- What has been the response from HomeChoice Bristol?
- Have you requested a review of any decisions?

APPENDIX 1

Bristol City Council & Housing Association Allocations for April 2023 – March 2024

This is a breakdown of all allocations by all landlords for general needs accommodation

Lettings Area	Number of Bedrooms					Grand Total
	Studio	1 Bed	2 Bed	3 Bed	4 Bed	
Ashton		1	8			9
Avonmouth			1	1		2
Barton Hill	3	12	5	3		23
Bedminster		45	30	13		88
Bedminster Down		2	1	2		5
Bishopston	1					1
Bishopsworth		2	2	1		5
Brentry		2	7	2		11
Brislington		6	9	3		18
Broomhill	5	3	10	2		20
Clifton	1	3	2			6
Coombe Dingle		3		1		4
Cotham		1	1			2
Easton		19	14	4	1	38
Eastville		4	5		1	10
Fishponds	4	14	19	6	2	45
Hartcliffe		25	45	26	5	101
Henbury	1	9	16	2		28
Hengrove		9	6	4		19
Henleaze		1				1
Highridge		4	7	1	1	13
Hillfields			1			1
Horfield		6	15	7	1	29
Hotwells	2	11	3	1		17
Inns Court		4	2			6
Kingsdown	2	4	4			10
Kingswood			1	3		4
Knowle		21	21	38	2	82
Lawrence Hill area		1				1
Lawrence Weston		22	68	11	2	103
Lockleaze		29	8	3	1	41

	Number of bedrooms					
Lettings Area	Studio	1 Bed	2 Bed	3 Bed	4 Bed	Grand Total
Manor Farm		1	12	1		14
Montpelier	1	1	2	1		5
Old Market		10	10			20
Oldbury Court		5	6	1		12
Redcliffe	7	4	10	1		22
Redfield		1				1
Redland	2	3	3			8
Sea Mills		2		3		5
Shirehampton		2	21	12		35
Southmead		24	28	27	1	80
Southville		3	3	1		7
Speedwell		1	2	3		6
Spike Island		1				1
St Agnes		2	2			4
St Andrews	1	1				2
St Annes		5	3	2		10
St George		6	5	2	1	14
St Judes	1	8	5			14
St Pauls	2	13	15	2		32
St Phillips		3	1	1		5
St Werburghs		1	3			4
Stapleton		3	9			12
Stockwood		12	4	1	1	18
Stoke Bishop				1		1
Totterdown		1	1	1	1	4
Westbury On Trym	1	11	4	1		17
Whitchurch			2	6		8
Whitehall			3			3
Windmill Hill		1	2			3
Withywood	1	22	19	6	2	50
Grand Total	35	410	486	207	22	1160

This is a breakdown of all allocations by all landlords for any age restricted properties which includes 40+, 50+ and 60+ accommodation

	Number of Bedrooms			
Lettings Area	Studio	1 Bed	2 Bed	Grand Total
Ashton		3	4	7
Avonmouth		3		3
Baltic Wharf		1		1
Barton Hill		7	1	8
Bedminster		27	1	28
Bedminster Down		5	2	7
Bishopston		5		5
Bishopsworth		6		6
Brentry		1		1
Brislington		11	5	16
Clifton	3	5	1	9
Coombe Dingle		3		3
Easton		8		8
Eastville		1		1
Fishponds	3	10	1	14
Hartcliffe		19	4	23
Henbury		5	6	11
Hengrove		1		1
Henleaze	5	4		9
Highridge		1		1
Hillfields	1	1		2
Horfield		5		5
Hotwells		1	3	4
Inns Court		5		5
Kingsdown		1		1
Kingswood		1	1	2
Knowle	3	9		12
Lawrence Hill area		3	3	6
Lawrence Weston		2		2
Lockleaze		9	4	13
Montpelier		1		1
Oldbury Court	1			1
Redcliffe	1	9	1	11
Redfield		13	2	15
Redland		1		1
Sea Mills		7		7
Shirehampton		8	2	10
Southmead		15		15

	Number of bedrooms			
Lettings Area	Studio	1 Bed	2 Bed	Grand Total
Southville	2	11	10	23
Speedwell		1		1
St Agnes		1		1
St Annes		1		1
St George	1	12	1	14
St Jude's		1	1	2
St Werburghs		1		1
Stapleton		6		6
Stockwood		19	2	21
Stoke Bishop		1		1
Totterdown		1		1
Westbury On Trym	3	7		10
Whitchurch		9		9
Whitehall		1	2	3
Withywood		6		6
Grand Total	23	295	57	375

APPENDIX 2

Time Waiting April 2023 – March 2024

The following data shows the average number of days to be rehoused by band for households allocated a general needs properties between 01/04/2023 and 31/03/2024. The report calculates the average days to be rehoused by looking at their effective date in the band they were rehoused from and the date they were rehoused.

Time Waiting for general needs accommodation

	Studio	1 bedroom	2 bedroom	3 bedroom	4 bedroom	Overall
Band	Average days to be rehoused	Average days to be rehoused	Average days to be rehoused	Average days to be rehoused	Average days to be rehoused	Average days to rehoused
Band 1	178	280	251	442	732	306
Band 2	792	898	702	1837	3820	806
Band 3	2196	1576	1047	2541		1396
Band 4						
Total	634	577	580	658	1247	595

The following data shows the average number of days to be rehoused by band for households allocated an age restricted (40+, 50+ and 60+) properties between 01/04/2023 and 31/03/2024. The report calculates the average days to be rehoused by looking at their effective date in the band they were rehoused from and the date they were rehoused.

Time Waiting for age restricted accommodation which includes 40+, 50+ and 60+ accommodation

	Studio	1 bedroom	2 bedroom	3 bedroom	4 bedroom	Overall
Band	Average days to be rehoused	Average days to be rehoused	Average days to be rehoused	Average days to be rehoused	Average days to be rehoused	Average days to rehoused
Band 1	51	251	145			236
Band 2	354	401	390			397
Band 3	262	477	473			461
Band 4	1857	607	364			744
Total	678	430	407			443